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r/washingtondc

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r/washingtondc • 2 yr. ago
FluffyScheme4

American's best eye exams—AVOID AT ALL COSTS

Made an appointment here because it was more convenient than costco and I'd seen it recommended here. I am now personally angry with every single person who did so!!

I walked out of there two hours after I arrived WITHOUT my contact prescription, because they won't give you the prescription without a "fitting," but they won't do the fitting unless you buy contacts from them. Oh and also the fitting is a second appointment. Never, ever, ever again.

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[deleted] • 2y ago

My wife went there for a routine checkout and it made her question whether she should continue on this earth. Three and a half hours and then was seen virtually in an exam room.

130 upvotes, Reply button

FluffyScheme4 OP • 2y ago

I had to spend three minutes just wordlessly screaming in my car after I walked out.

45 upvotes, Reply button

1 more reply

1 more reply

theglassishalf • 2y ago

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Go to page 12, 6417.10.

A prescriber shall not: (a) Require purchase of contact lenses from the prescriber or from another person as a condition of providing a copy of the prescription; (b) Require a payment in addition to, or as part of, the fee for an eye examination, (c) fitting, and evaluation as a condition of providing a copy of a prescription or verification of a prescription;

You can file a complaint here: <https://dchealth.dc.gov/service/file-complaint-against-health-professional-or-facility>

If you want money, you can also file a complaint (either in court or administratively) under the [CPPA](#), which, if you win, provides for attorneys fees + \$1500 as a remedy.

204 Reply



theglassishalf • 2y ago

It's almost certainly illegal in MD as well. This is a pretty uniform regulation that exists for very good reason, which is why I knew to look for it. But I've done enough free work for the day. I'd suggest looking up the [Maryland regulations](#) for optometrists.

77 Reply

4 more replies



FluffyScheme4 OP • 2y ago

Tragically, the office I went to was just over the line in MD, but good on DC, it is absolutely a fucking scam to require followup. I have been wearing the same contact brand for two decades.

71 Reply

1 more reply

4 more replies



earlym0rning • 2y ago

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literally book so many appointments on top of each other, & then...they take people first come first serve.

I've never had the specific problem you're reporting & I wear contacts & glasses.

Last year I was diagnosed with an astigmatism for the first time & they couldn't get me contacts that didn't hurt my eyes. I had to go there & back about 5x with 3 appts to pick up contacts, try them on, immediately figure out they don't work, go back for an appt, etc.

I am now currently looking for some where else bc I really, really don't like the Takoma location.

  27   Reply ...



FluffyScheme4 OP • 2y ago

Yep! It is such a specific hell! Recommend costco instead, always great and QUICK.

I just got home FIVE HOURS after I left the house.

 23   Reply ...

 5 more replies



[deleted] • 2y ago

I had a bad experience with them today also. I wrote their customer service, not holding my breath but it felt better to write it all out.

 9   Reply ...

 2 more replies



jukeboxdemigod • 2y ago

That's what happens when you don't go to an optometrist. FWIW I went to a retail store like Costco and Warby Parker before.

Once you go to an optometrist it's a game changer.

 7   Reply ...

 2 more replies



marubozu55 • 2y ago

I had similar issues with visionworks. These places make it a hassle to get eye exam and prescription only.

 6   Reply ...

 1 more reply

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 r/washingtondc • 8 mo. ago

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I just wanted to go to the gym

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 r/glasses • 2 yr. ago

Anyone in the market for some new glasses? I have a BOGO coupon for EYEBUYDIRECT.

1 upvote · 6 comments

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Optometrist recommendations, anyone? 🙏

8 upvotes · 23 comments

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