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review this comment and you can likely have your problem solved without needing to wait for a human.

Most troubleshooting questions require debug or trace logs. In all instances where you are providing logs please ensure you followed <u>the Gathering Logs wiki article</u> to ensure your logs are what are needed for troubleshooting.

Logs should be provided via the methods prescribed in the wiki article. Note that Info logs are rarely helpful for troubleshooting.

Dozens of common questions & issues and their answers can be found on our FAQ.

Please review our troubleshooting guides that lead you through how to troubleshoot and note various common problems.

- <u>Searches, Indexers, and Trackers For if something cannot be found</u>
- Downloading & Importing For when download clients have issues or files cannot be imported



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[v2.0.0.787] NzbDrone.Common.Http.HttpException: HTTP request failed: [504:GatewayTimed

at NzbDrone.Common.Http.HttpClient.ExecuteAsync(HttpRequest request) in ./Whisparr.

- at NzbDrone.Common.Http.HttpClient.GetAsync[T](HttpRequest request) in ./Whisparr.Co
- at NzbDrone.Common.Http.HttpClient.Get[T](HttpRequest request) in ./Whisparr.Common,
- at NzbDrone.Core.MetadataSource.SkyHook.SkyHookProxy.SearchForNewSeries(String title

error code: 504

2025-03-03 04:01:57.8|Warn|SkyHookProxy|NzbDrone.Common.Http.HttpException: HTTP reques

- at NzbDrone.Common.Http.HttpClient.ExecuteAsync(HttpRequest request) in ./Whisparr.0
 - at NzbDrone.Common.Http.HttpClient.GetAsync[T](HttpRequest request) in ./Whisparr.Co
 - at NzbDrone.Common.Http.HttpClient.Get[T](HttpRequest request) in ./Whisparr.Common
- at NzbDrone.Core.MetadataSource.SkyHook.SkyHookProxy.SearchForNewSeries(String title

error code: 504



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