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r/rustdesk



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r/rustdesk • 6 mo. ago

thesoupn



Anydesk to Rustdesk

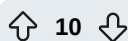
Hello, I am a licensed user of Anydesk and I provide helpdesk technical support to Windows and MacOS customers.

Since they are completely different and random clients, I don't use the installed version of anydesk, but the "portable" one that doesn't require installation.

In the last year, Anydesk has doubled the license fee, and has some compatibility problems with MacOS.

I'm willing to test RustDesk further, but I wanted to understand the licensing part. I don't need a server because I always access different machines from clients, nor an address book because the version I run on clients is also portable, so never install anything just run the app.

I wanted to understand better what is the advantage of the paid Pro plan versus the free one.



10



10



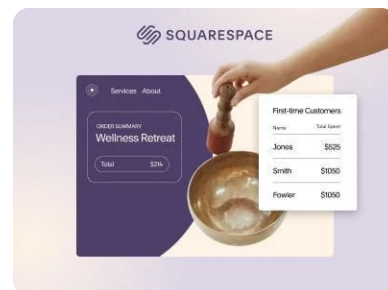
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SirKlip • 6mo ago

The Server is what facilitates the connection - you both connect to the server which then allows you to connect to each other. it isn't just a direct connection.

You need the server. whether its rustdesk server or you self host.



2



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Yes there is click and run and also install based

License is how many computers on server and how many users

As you are doing it support get your own server for support not public server for reliability reasons as public is a test ground and can be slow personal servers fix this

↑ 2 ↓ [Reply](#) ...



eternal_peril • 6mo ago

So I maintain a customer base of 600 customers and who knows how many computers

Since I am not their main IT guy I didn't want a centrally managed system.

So I run my own rustdesk server, I setup a rustdesk with a custom .exe with my server and key

When my customers need support they download run the app, I remote in and they close it

If they install and leave it running only other people with my server and key can even connect, so hacking risks are lower

Total cost is just my VPS cost to run it

(Which I use docker with other things)

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⊕ **[deleted]** • 6mo ago



island • 6mo ago • Edited 6mo ago

IMHO Anydesk (also ScreenConnect) well optimized for one time & infrequent use with random distant users for support purposes with minimal effort on by you & distant client to setup/use. Work w vendors using both w good results, suits their needs.

Rustdesk free works best w external server and appears better suited w distant users using a fully installed copy of the client. External server setup not difficult given static IP, proper DNS & minor cert config, works fine with fairly low bandwidth requirement. No license fees or license server nonsense. Continue to be impressed w RD constantly improving & narrowing any gap w similar services.

Have not tried RD pro version, but agree worthwhile project & would benefit w paid use. I'm retired now and do mostly free support, so free version suits my needs. If I was ramping up services would likely consider paid pro.

↑ 1 ↓ [Reply](#) ...



Pirateshack486 • 6mo ago

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works better... and for msp viewpoint definitely need pro with address book

↑ 1 ↓ Reply ...



Expert-Conclusion214 • 6mo ago

RustDesk also has per seat model, <https://github.com/rustdesk/rustdesk-server-pro/discussions/182#discussioncomment-10083053>

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r/LinuxCirclejerk • 7 mo. ago

Why do people hate windows here?

143 upvotes · 30 comments



r/LinuxCirclejerk • 3 mo. ago

Why are other users using my computer!!!!

117 upvotes · 42 comments



r/LinuxCirclejerk • 22 days ago

Windows fanboys are so dumb

2.1K upvotes · 228 comments



r/programmingmemes • 1 mo. ago

Come on guys... Windows is a mess

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Are Linux Users Satanists?

44 upvotes · 23 comments



r/LinuxCirclejerk • 5 mo. ago

Windows free

272 upvotes · 15 comments



r/DeskThing • 5 mo. ago

DeskThing v0.10.3 just dropped. Fixed a good handful of issues

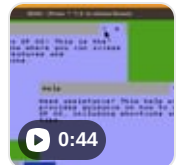
34 upvotes · 34 comments



r/osdev • 5 days ago

Wrote a Bit of Assembly for Fun... Somehow Ended Up Making an OS (SP OS)

256 upvotes · 25 comments



r/LinuxCirclejerk • 9 mo. ago

In defence of Windows

113 upvotes · 45 comments



r/LinuxCirclejerk • 8 mo. ago

I'm going to say it, Windows is weird

175 upvotes · 36 comments



r/LinuxCirclejerk • 5 mo. ago

A nice prank to play when you have access to someones Windows computer

132 upvotes · 13 comments



r/freebsd • 13 days ago

What happened to all the desktop environments?

26 upvotes · 33 comments

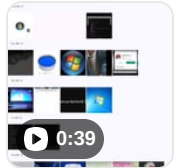
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617 upvotes · 28 comments



r/Skeuomorphism • 1 mo. ago

Tutorial how I made my device old

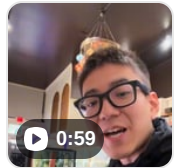


38 upvotes · 9 comments



r/techgore • 8 days ago

A day in a linux user



293 upvotes · 39 comments



r/LinuxCirclejerk • 2 mo. ago

They really enjoy that microsoft in their pc!

277 upvotes · 19 comments



r/LinuxCirclejerk • 2 mo. ago

Linux sysadmin

162 upvotes · 14 comments



r/sudachiemulator • 16 days ago

Any guides to build it for Linux ?

6 upvotes · 10 comments



r/masterhacker • 7 days ago

A day in a linux user

189 upvotes · 31 comments



r/BuyFromEU • 8 days ago

Windows to Linux - any experiences?

42 upvotes · 64 comments



r/LinuxCirclejerk • 10 mo. ago

is it possible to customize linux as far as this ?



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Thoughts on the new linux setup?



212 upvotes · 17 comments

 r/programmingmemes • 2 mo. ago

Meanwhile, Microsoft



1.9K upvotes · 87 comments