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r/immich



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10xbooster



## Immich Server wont start

I'm running it on Portainer , all db is up and running immich machine learning aswell but immich server fails

```
Starting microservices worker [Nest] 7 - 03/28/2025, 1:28:02 PM LOG
[Microservices:EventRepository] Initialized websocket server [Nest] 17 - 03/28/2025, 1:28:02
PM LOG [Api:EventRepository] Initialized websocket server
/usr/src/app/node_modules/postgres/cjs/src/connection.js:389 stack: { value: err.stack +
query.origin.replace(/.*\n/, '\n'), enumerable: options.debug }, ^ TypeError: Cannot read
properties of undefined (reading 'replace') at queryError
(/usr/src/app/node_modules/postgres/cjs/src/connection.js:389:48) at errored
(/usr/src/app/node_modules/postgres/cjs/src/connection.js:384:17) at Socket.error
(/usr/src/app/node_modules/postgres/cjs/src/connection.js:376:5) at Socket.emit
(node:events:518:28) at emitErrorNT (node:internal/streams/destroy:170:8) at emitErrorCloseNT
(node:internal/streams/destroy:129:3) at process.processTicksAndRejections
```

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10xbooster OP • 14d ago

thanks for the effort 🙏



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Just-Wolverine595 • 3d ago

I have same error - did you manage to fix this?



1

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10xbooster OP • 3d ago

Nope :(



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Just-Wolverine595 • 1d ago

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1. If install goes sideways, in portainer remove the 4 containers, go to volumes and delete any unused and then you also SSH in and go to /data where you should see a "compose" folder. Inside that will be numbered folder(s), how many will depend on how many times you tried to install it I think (I had 4 or 5). Use `rm -r /data/compose` - that will wipe out all traces.
2. in portainer, build a new stack with a different name, or at the very least stop the stack - this seems to be a necessary step - then redeploy stack.
3. I left everything the way the instructions said, but didn't want to use the default storage location, so instead of changing the `UPLOAD_LOCATION` variable from `./library` (which is in `/data/compose/###`) I created a symbolic link from library to a share on my NAS after using `mv` to rename library to `library_backup` (use `ln -s /mnt/<your share name> /data/compose/###/library`). Doing this allowed me to keep everything exactly as the docs indicate, but use my own location for storage.

Hope something here helps you.



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**Just starting at creating a home server with immich on it. Need some recommendations.**

6 upvotes · 17 comments



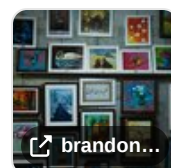
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**Securely accessing Immich**

32 upvotes · 47 comments



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1 upvote · 32 comments



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### How to set up immich on ubuntu server with an attached usb drive for photo storage?

5 upvotes · 46 comments



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### Immich noob, can i just use my desktop instead of a home server?

12 upvotes · 23 comments



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### Security/safety of publicly-accessible Immich instance

11 upvotes · 14 comments



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### Immich as a backup solution is not reliable

35 comments



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### Immich-go error after more than 58k files uploaded

17 upvotes · 10 comments



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aczekaj

4 upvotes · 18 comments



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### Accessing Immich locally via public domain without needing port

13 upvotes · 34 comments



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### Android app uploaded 20gb during the night, but my server is down since days



32 upvotes · 12 comments



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### Immich Android app stuck on "Building the timeline" for external libraries with multiple import paths

5 upvotes · 10 comments



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### immich tried to remove my external libraries file



30 upvotes · 11 comments



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### Is it possible to use SyncThing with Immich instead of relying on the app to do backups properly?

3 upvotes · 17 comments



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### All my Jobs are running but they have been stuck for a few days now. Help please.



9 upvotes · 7 comments



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### Best practice to remotely upload large files on Immich (without cloudflare tunnel)?

21 upvotes · 65 comments



5/5