

[Skip to main content](#)

r/LGOLED

Search in r/LGOLED

[Log In](#)

...



r/LGOLED • 2 yr. ago

piggyhero

...

"the lg service country information could not be retrieved from the server"

Receiving this error when trying to sign in to download an app. Tried the workaround to set my country as "other" but this didn't work. Is this an LG server problem or a me problem?

Edit: Should say this is on a C2 OLED

[Up 23 Down](#)[Comment 48](#)[Share](#)

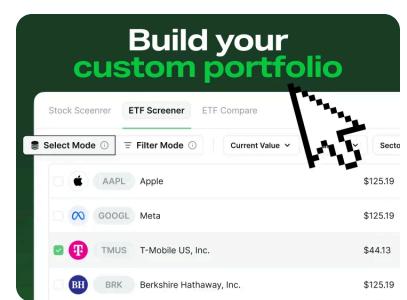
Double_andrew • Promoted

...

Build your own Custom Portfolio, and have Double automate it over time

[Sign Up](#)

double.finance

[+ Add a comment](#)

Sort by: Best

[Search Comments](#)

Salty-Priority-2156 • 2y ago

Same problem here.. hopefully someone has a fix.

[Up 2 Down](#) [Reply](#) [Share](#) ...

piggyhero OP • 2y ago

Guessing it's server side if multiple people are reporting the issue. So hopefully LG will fix it on their end soon.

[Up 1 Down](#) [Reply](#) [Share](#) ...

Motor_Bee4160 • 2y ago • Edited 2y ago

The country location change fix does not work for sure. I noticed the issue 12 hours ago (EU), still not working.

[Up 2 Down](#) [Reply](#) [Share](#) ...

[Skip to main content](#)[Log In](#)[↑ 1](#)[Reply](#)[Share](#)

...

**Karam_serio** • 2y ago

Guys, I had the same prblm..just fixed it by changing location to other. Accept terms and then go back to current location. It worked im finally logged in

[↑ 2](#)[Reply](#)[Share](#)

...

[\(+ 6 more replies\)](#)**ADT-Official** • Promoted

...

Grant access to the people you trust with ADT's Trusted Neighbor™. Get a Google Nest Doorbell + Google Nest Cam on us* today.

[adt.com](#)[Learn More](#)**JollyPresentation575** • 28d ago

All online features stopped working after I upgraded my OLED65A26LA from WebOS 23 to WebOS 24 and reset the TV to its initial settings. At first, the TV could not load user agreements, so I could not log in to my account or launch any apps. Then, after tweaking some network settings, I could load the agreements and tick the box to agree to them. However, the TV still appeared offline, even though the web browser did work. Weird. I tried all the solutions suggested here and elsewhere, but the only thing that eventually worked was using the Ethernet instead of WiFi. That way, I was able to sign in to my account, download apps, etc. After that, everything became accessible via WiFi as well - as if merely connecting the Ethernet cable and logging in fixed the issue.

[↑ 1](#)[Reply](#)[Share](#)

...

[\(+ 1 TeamOne6073 • 28d ago\)](#)**Motor_Bee4160** • 2y ago

+1 C2

[↑ 1](#)[Reply](#)[Share](#)

...

[Skip to main content](#)[Log In](#)

I'm having the same issue also

1 ...

KRadiation • 2y ago

Same issue here :(

1 ...

New to Reddit?

Create your account and connect with a world of communities.



[Continue with Google](#)



[Continue with Email](#)



[Continue With Phone Number](#)

By continuing, you agree to our [User Agreement](#) and acknowledge that you understand the [Privacy Policy](#).

r/LGOLED • 3 mo. ago

LG Customer Service is the worst I've ever experienced.

20 upvotes · 36 comments

r/LGOLED • 4 mo. ago

Horrible LG warranty's experience

38 upvotes · 56 comments

r/webos • 2 yr. ago

"The lg service country information could not be retrieved from the server"

4 upvotes · 4 comments

r/LGOLED • 6 mo. ago

How to stop your LG spying you



3/28/25, 11:54 PM

"the lg service country information could not be retrieved from the server" : r/LGOLED

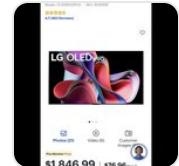
[Skip to main content](#)



[Log In](#)

[Skip to main content](#)[Log In](#)

20 upvotes · 116 comments

 r/LGOLED • 5 mo. ago**First time LG owner**

42 upvotes · 9 comments

 r/LGOLED • 4 mo. ago**Delivery from LG online store is very bad.**

3 upvotes · 25 comments

 r/LGOLED • 5 mo. ago**LG OLED Screen Saver is Gone - LG France support said you can do nothing and you have to live with it.**

19 upvotes · 25 comments

 r/LGOLED • 9 mo. ago**Just bought LG 3c and get this, what is it?**

37 upvotes · 58 comments

 r/LGOLED • 4 mo. ago**Buyer beware when buying through LG - delivery option**

23 upvotes · 45 comments

 r/LGOLED • 3 mo. ago**LG C4 will not turn on.**

7 upvotes · 115 comments

 r/LGOLED • 4 mo. ago**LG tv dead after 3 months. LG won't refund.**

245 upvotes · 188 comments

[Skip to main content](#)[Log In](#)

4 upvotes · 12 comments

 r/LGOLED • 2 mo. ago**I hate you LG software devs**

20 upvotes · 30 comments

 r/LGOLED • 3 mo. ago**LG C1 EVO "USER AGREEMENT" WONT DOWNLOAD**

25 upvotes · 62 comments

 r/LGOLED • 4 mo. ago**LG Partner Store Glitch - Merry Christmas To Me**

213 upvotes · 225 comments

 r/LGOLED • 3 mo. ago**TV not working after update**

88 upvotes · 156 comments

 r/SQLServer • 2 yr. ago**Error msg: Login failed for user... Reason: Failed to open the explicitly specified database 'JetServices'.**

1 upvote · 3 comments

 r/BetterDiscord • 2 yr. ago**what does this mean? "failed to fetch plugin store from the website API due to DDoS Protection"**

5 upvotes · 6 comments

 r/AndroidHelp • 2 yr. ago**Attempting to take a photo within an app and got this error message. S23**

2 upvotes

 r/LGOLED • 2 mo. ago**This is the Situation of my Lg Oled C1 after 3 years**



Log In

Video Problem new LG OLED TV with Apple TV



5 upvotes · 16 comments

 r/reactnative • 2 yr. ago

I recently updated my personal account to an organization account and am now getting this error when I try to do an "EAS Build"



2 comments

 r/LGOLED • 1 yr. ago

Anyone have experience with LG's warranty service?



5 upvotes · 29 comments

 r/LGOLED • 2 mo. ago

LG C2 owner here - WebOS is problematic

5 upvotes · 12 comments

TOP POSTS

Reddit

reReddit: Top posts of August 25, 2023

Reddit

reReddit: Top posts of August 2023

Reddit

reReddit: Top posts of 2023