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r/LGOLED • 3 mo. ago

outk_st



LG C4 Network Connectivity Issues

Having issues with my LG C4 networking, no matter if I am hardwired with ethernet or via wireless.

Any app I choose (Netflix, Prime Video, Plex, etc) will initially say "Cannot connect to internet". But if I go to **TV Settings > Network** it says I am connected (all green). From here, if I choose **Edit** and toggle On or Off the "Get Automatic Address" then the app will work. If I do not toggle the "Get Automatic Address" and just back out, it will not work. Basically if I do not make the internal network reset in some fashion, it will not work.

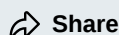
I have been troubleshooting my entire home network with no visible issues. Changing IP Address does not solve it, neither does changing physical ethernet cable, or even performing a factory reset of the TV. My network hosts 20+ devices via ethernet and/or wireless, and are maintained through my firewall with no issues at all. I've even completely removed my TV from all firewall rules just to let it talk to whoever/whatever/whenever it wants and still have this problem.

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XrayMF • 1mo ago

I am also having this exact same problem.



4



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NerdDexter • 1mo ago

Same. Just started today.

[Skip to main content](#)[Log In](#)**shotthesherriff727** • 2mo ago

Thanks for posting this. I have the same issue. Have you found a fix?

⬇️ 2 ⬆️ ⬆️ Reply Share ...

**outk_st** OP • 2mo ago

I have not. Going to `Network > Edit > Toggle On or Off Get Automatic Address` will reset the network and I can do everything as expected. I have had no luck with any other solutions provided.

⬆️ 2 ⬇️ ⬆️ Reply Share ...

**Band100** • 1mo ago

I am also having the exact same problem - my TV is LG C2 webOS 24 (23.20.58). It started with webOS 24 (23.20.58).

I have tried everything - but not found a solution.

I disconnect and connect the LAN cable - then it works for the rest of the day

⬆️ 2 ⬇️ ⬆️ Reply Share ...

**Tomtekruka** • 1mo ago

I'm having the same exact issue, tried same things you guys have.

Tried with two routers, mikrotik cloud core and ubiquiti max. Both wifi and cable do behave the same.

Static ip, dhcp, different dns. Google TV works flawlessly in the exact same spot. Problem started around a month ago or so.

LG C3 in my case.

So don't think I add anything of value to the conversation more then we are more people having the issue :)

⬆️ 2 ⬇️ ⬆️ Reply Share ...

⊕ 2 more replies

**LeftShepherd** • 13d ago

I experience the same network issues with my LG C3. Only a network reset helped but it happened again. I also turned off the wifi connection and using only ethernet connection. But even with the ethernet connection I have these network issues. Sometimes it helps to turn off the ipv6, then it will work for some time. And when it happened again I turn ipv6 on again. I also try at the moment another dns server, though it is set from my Internet provider and not from LG, but I have had often problems with the dns from the Internet providers in the past.

[Skip to main content](#)[Log In](#)[+](#) [deleted] • 3mo ago**Jedi_Master_84** • 1mo ago • Edited 1mo ago

Also experiencing video playback interruptions every 15 mins or so, Netflix, AppleTV and Prime. This all started occurring following the recent 23.20.58 update on my C2. WebOS 24 update has been nothing but problems, absolutely abysmal from LG. I have a support call in with them and will be chasing it at some point, their initial reply was pathetic, check cable, reset TV etc, even shared them this post 😞. There has also now been a global outage to the App Store, that's been going on over 24hours. My guess their backend servers are now overloaded, all the 2023 LG OLED's being upgraded to WebOS24, I bet the infrastructure can't cope with all the new connections polling, sending telemetry and connection requests to certain URL's!

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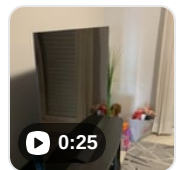
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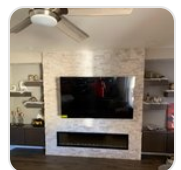
So my Lg CX DIES, I replace with LG C4. I think the C4 screen is bent!? I'm loosing it here...



47 comments

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LG C4 will not turn on.



7 upvotes · 115 comments

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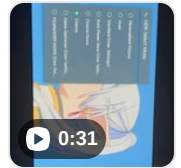
LG oled c4 65 black vertical line about 2 weeks new, I hear I should wait it out? Tried factory reset, even without out input it's there, only change was turning on vrr. Plz help

7 upvotes · 22 comments

 r/LGOLED • 2 mo. ago

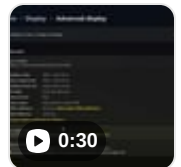
What is wrong with my LG B4

4 upvotes · 12 comments

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(HELP) Why won't my LG C4 display 4K @ 120hz when connected to my PC? I'm using a HDMI 2.1 cable

7 upvotes · 54 comments

 r/LGOLED • 4 mo. ago

LG C4 fix for bad text quality

9 upvotes · 7 comments

 r/LGOLED • 5 mo. ago

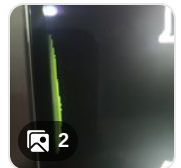
LG C4 set up

189 upvotes · 49 comments

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LG C2 after 2 years total power on time 2674.

35 upvotes · 63 comments

 r/LGOLED • 9 mo. ago

Just bought LG 3c and get this, what is it?

37 upvotes · 58 comments

 r/LGOLED • 4 mo. ago

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I hate you LG software devs

20 upvotes · 30 comments

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Why the background is flickering, its lg oled c3

11 upvotes · 36 comments

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LG C2 owner here - WebOS is problematic

5 upvotes · 12 comments

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LG C1 EVO "USER AGREEMENT" WONT DOWNLOAD

25 upvotes · 62 comments

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This is the Situation of my Lg Oled C1 after 3 years

88 upvotes · 181 comments

 r/LGOLED • 4 mo. ago

LG Partner Store Glitch - Merry Christmas To Me

213 upvotes · 225 comments

 r/LGOLED • 2 mo. ago

LG C1 48 still going strong after 5 years.

135 upvotes · 63 comments

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TV not working after update

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New LG B4 83 Issue, not using full display.

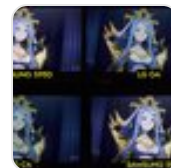


8 upvotes · 11 comments



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LG C4 looks really dim in many comparisons, is it that bad irl?



32 upvotes · 248 comments



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LG C2 - WebOS 24 (23.20.56) - VRR issues (NEED HELP)

61 upvotes · 327 comments



r/LGOLED • 2 mo. ago

LG C4 OLED 55" Motion Issues – Am I Missing a Setting or Is This a Problem?

4 upvotes · 17 comments



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LG C4 suffers from Temporary burn in

6 upvotes · 26 comments



r/LGOLED • 3 mo. ago

Unable to access user agreement on LG C2 55" after webos 24 update

5 upvotes · 11 comments