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r/PleX • 5 yr. ago
cajunflavoredbob



Plex "Server is unreachable" on host hardware

[Help](#)

Hey guys, I'm getting an error with my Plex server since this morning. It's "The server is unreachable" error, where nothing is accessible. Funny thing is that I'm getting this directly on the server as well as remote. When I navigate to the IP: port/web address, I get asked to select the user, and then I see the sidebar with settings for the plex web interface, and my server settings in the sidebar show as Server unreachable.

I'm running on Ubuntu 18.04 with all of my programs running in docker containers. I've been running this setup for about a year now.

I had to power down the server yesterday evening, and today when i powered it back on, everything else seems to be working save for this error with plex. Not really sure where to even begin to troubleshoot it. I've gone through all my other containers, and I've not found any other ones misbehaving.

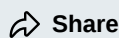
Portainer is reporting plex as a healthy container. I have restarted the whole server, and it is presenting the same

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0



14

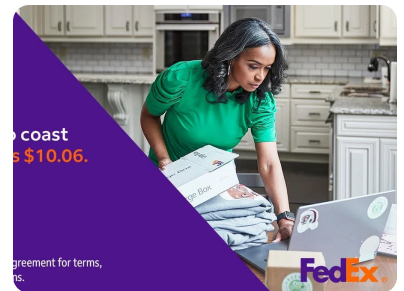


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What hardware is that on?

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Im guessing you are using the plexinc image? When you rebuild the container, did you try setting a new claim token?

Also what happens if you;

`docker restart container_name`

`docker logs -f container_name`

Do you see anything obvious?

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New Plex Server... Hardware Opinions Needed!

20 upvotes · 58 comments



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Just started a Plex server.

80 upvotes · 90 comments

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7 upvotes · 27 comments

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Thank you for the recommendation on the Plex Server hardware

175 upvotes · 50 comments

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NUC and DAS Hardware Suggestions for Plex Server

39 upvotes · 38 comments

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What is everybody using as hardware for their Plex Server?

142 upvotes · 709 comments

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Where to start with a Plex server?

22 comments

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Installed a Plex Server a few months ago and finally have it running smooth. Now I'm looking for recommendations.

68 upvotes · 83 comments

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I moved my Plex Server install!

217 upvotes · 81 comments

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I have one shot to upgrade my Plex server. Could you guys help me out on not doing something dumb?

137 upvotes · 161 comments

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Best way to run a plex server?

10 upvotes · 70 comments

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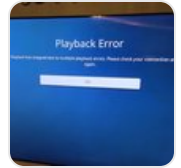
Plex unavailable for install on firestick?

6 upvotes · 16 comments

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Plex playback issues?

10 upvotes · 7 comments

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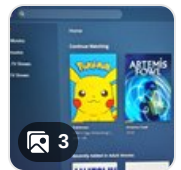
Newbie with Plex - What NAS setup to start with?

7 upvotes · 23 comments

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How to default "Home" to my server rather than Plex streaming?

235 upvotes · 105 comments

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Plex Made me update to a newer version, and now I'm locked out of my server.

17 upvotes · 57 comments

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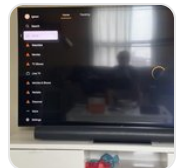
Would this work for a Plex Server? I want to move it off my laptop.

243 upvotes · 206 comments

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Plex on tv becomes unusable basically every time I turn on tv

27 upvotes · 109 comments

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2 months into making my plex server and I'm loving it so far



609 upvotes · 237 comments



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Such a great feeling when folks start using the Plex server



1.6K upvotes · 276 comments



r/PleX • 1 yr. ago

Plex Server keeps stopping

6 upvotes · 15 comments

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