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SysAdminDennyBob



Surface Laptop Studio 2 October 2023 updates install says that my system is not the right model

[LAPTOPSTUDIO]

SurfaceLaptopStudio2_Win11_22621_23.074.39397.0.msi

I have confirmed that querying wmi the model comes across as "Surface Laptop Studio 2" but the installer rejects that. It instead says that the model should be "Surface Laptop Studio"

Is anyone able to successfully install this? Looks like Microsoft coded this MSI with the wrong model string.

-MSI log-

```
MSI SystemModels = Surface Laptop Studio
MSI SystemSKUs = Surface_Laptop_Studio_1964
SystemModelList is currently set to Surface Laptop Studio.
SystemSkulist is currently set to Surface Laptop Studio_1964
```

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2



5



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You need the Surface Laptop Studio 2 MSI from here [Download Surface Laptop Studio 2 Drivers and Firmware. from Official Microsoft Download Center](#). I opened that MSI in tools, it correctly targets SystemModels=Surface Laptop Studio 2 and SystemSKUs=Surface_Laptop_Studio_2_2029

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cluberti • 1y ago

Yup. OP can always use the aka.ms link to get the latest for Win11 22H2 if they are unsure:

<https://aka.ms/SurfaceLaptopStudio2/22H2>

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CocainelsNatural • 1y ago

I would wait a few days and try it again.

I wonder what it actually fixes. <https://support.microsoft.com/en-us/topic/surface-laptop-studio-2-update-history-0b616192-5ece-4672-be08-98e143a7c423>

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y2whisper • 1y ago

I'm wondering if its the day one firmware updates

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SysAdminDennyBob [OP](#) • 1y ago

Good point, let me check versions on those. But if I wiped out the system and reimaged I would still need to install the various drivers in there other than the firmware.

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