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r/unRAID



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r/unRAID • 4 yr. ago

CitizendAreAlarmed



Plex: Please check that the file exists and the necessary drive is mounted

So I just noticed that one of my movies in Plex would not play, with the error message:

Please check that the file exists and the necessary drive is mounted

Looking in Krusader, the file is definitely there. Checking each drive individually on unRAID, it seems like drives 1, 4, and 8 each have a folder for this movie, but only drive 4 actually contains the movie. Is this the cause? And if so, what's the fix?

Other movies seem to also have empty folders on a couple of drives, but they play fine.

This has happened with 3 movies to my knowledge, all of which Radarr had decided to re-download in the last two days despite having met the cutoff for quality, and therefore having no reason to download.



7



20



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fucamaroo • 4y ago

restart plex.

I only get this error when my plex container starts up before my NFS connection has been made.



3



Reply



Handydn • 9mo ago

[Skip to main content](#)[Log In](#)**fruitloomers** • 8mo ago

3 years later and this helped me lol. We had a hurricane and I lost power, after rebooting I got this error, and it was exactly what you said. thanks!

↑ 2 ↓ [Reply](#) ...

**CitizenAreAlarmed** [OP](#) • 4y ago

NFS?

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(+) 2 more replies

**flooded_outback** • 4mo ago

This helped me after a power outage. My setup is all in proxmox with an ubuntu vm running docker & plex. Then a Truenas VM for my fileshare

↑ 1 ↓ [Reply](#) ...

**ObviousOblivion1** • 1y ago

For any windows plex users right here using an external HDD for storage , go to the settings and manage the library and re-add the folders like Movies , TV Shows ,etc. The issue will be gone after it re-adds and scans the stuff again.

I had the same issue and it took me way too long to figure it out , finally got it fixed off a old youtube video.

This issue is basically caused when someone ejects the external HDD by yanking it out without going in the toolbar and ejecting it that way.

↑ 2 ↓ [Reply](#) ...

(+) 8 more replies

**shilezi** • 9mo ago

got this on truenas core, basically the mounting point for plex has to just be one for all media. i had created 2, one for video and other for music plex couldnt find the video folder using the old path anymore as it now points to music now. live and learn

↑ 2 ↓ [Reply](#) ...

**Thabre318** • 1y ago

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helps someone

↑ 1 ↓ ○ Reply ...



sandchar99 • 3mo ago

Had this happen to me since last Windows update and restart. If Plex is opened as administrator the mapped network drives aren't seen. If Plex is opened the usual way all the mapped drives appear.

I didn't have to open services, change ownership of mapped drives or use PFEEdit although those would have been good things to try

↑ 1 ↓ ○ Reply ...



AssaultOPS • 12d ago

I clicked the 'Scan Library Files' for all my libraries and it worked for me.

↑ 1 ↓ ○ Reply ...

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r/unRAID • 9 mo. ago

My Plex DB was borked, but I was able to fix it (with plenty of help)

21 upvotes · 14 comments



r/unRAID • 6 mo. ago

New PLEX update!!!! About time!

196 upvotes · 148 comments



r/unRAID • 5 mo. ago

[Skip to main content](#)[Log In](#) r/PleX • 4 yr. ago

Must Wipe and reload Plex Server. Worried about what could go wrong

1 upvote · 16 comments

 r/unRAID • 2 mo. ago

Plex isn't seeing my ARC GPU?

22 upvotes · 18 comments

 r/unRAID • 1 yr. ago

How do I calculate how often I should spin down my disks if I'm primarily using plex?

30 upvotes · 40 comments

 r/PleX • 5 mo. ago

Just started a Plex server.

80 upvotes · 93 comments

 r/PleX • 3 mo. ago

I moved my Plex Server install!

217 upvotes · 81 comments

 r/unRAID • 28 days ago

How to reinstall plex with minimal disruption?

4 upvotes · 6 comments

 r/PleX • 28 days ago

Best way to run a plex server?

10 upvotes · 70 comments

 r/PleX • 2 mo. ago

Plex offline has saved my sanity

1.5K upvotes · 194 comments

 r/PleX • 1 mo. ago

Installed a Plex Server a few months ago and finally have it running smooth. Now I'm looking for recommendations.

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Would this work for a Plex Server? I want to move it off my laptop.



243 upvotes · 206 comments

 r/PleX • 26 days ago

Plex Made me update to a newer version, and now I'm locked out of my server.



17 upvotes · 57 comments

 r/techsupport • 4 yr. ago

I have a GC Radeon 6550 HD and can't get the thing work because of a "wrong drivers" problem, despite downloading them from the AMD page.

8 upvotes · 19 comments

 r/ShieldAndroidTV • 4 yr. ago

Help! Plex crashes and restarts when searching for media

4 upvotes · 4 comments

 r/Arqbackup • 4 yr. ago

Does Arq check/restore the integrity of the original file?

2 upvotes · 7 comments

 r/prusa3d • 4 yr. ago

How did my MK3S, that has been stored for 3 months and never connected to the internet, know there was a firmware update available?

23 upvotes · 16 comments

 r/networking • 4 yr. ago

NETBOX users, is there a way to populate information after NAPALM reads the device status?

6 upvotes · 5 comments

 r/DJs • 4 yr. ago

Rekordbox cannot create analysis file in the folder specified

2 upvotes · 1 comment

 r/kustom • 4 yr. ago

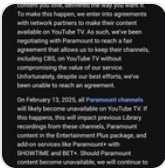


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r/PleX • 26 days ago

Just another reason why Plex makes sense

564 upvotes · 251 comments



r/unRAID • 2 mo. ago

Why use Plex with Unraid

46 upvotes · 227 comments

r/Intune • 4 yr. ago

AutoPilot not detected during boot

2 upvotes · 10 comments

r/unRAID • 25 days ago

Plex Transcoding to RAM

109 upvotes · 51 comments



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