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r/NETGEAR • 3 yr. ago
DizzieeDoe

The Netgear CAX80-100NAS (AX6000) Cable Modem Is Flawed

Wired

I am a customer of Comcast Xfinity. I recently upgraded to the Extreme Pro 1200 plan. I had a Netgear C7000 modem I purchased years ago, which worked great for connections below 1gbps because that modem supported DOCSIS 3.0.

I purchased the Netgear CAX80-100NAS for two reasons, I needed a DOCSIS 3.1 cable modem, and I wanted Wi-Fi 6 connectivity to compliment my Extreme Pro 1200 plan for my capable wireless devices.

Xfinity removed my previous C7000 modem and added my CAX80 to my account. This process took less than fifteen minutes. I was up and running. I immediately went to multiple sites testing to ensure I am getting up to advertised speeds of 1.2gbps. After many short tests, I confirmed that Xfinity and the CAX80 exceeded my 1200mbps. Great.

The trouble began when I began to play some multiplayer games online. My connection would seize up and

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MachineDelicious • 3y ago

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I had a very similar experience that was occurring with this modem, and the new Motorola Wifi6 modems. They would consistently drop connections with Activision servers after about 3 minutes.

The only solution was to go back to the Xfinity XB7. Which is not a good modem. The upload speed is never consistently at 40-45Mbps. Instead it tends to be in the 10Mbps or lower range until it's reset.

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You'll need to contact NG support and let them know what your seeing with the multi gig port. Others are seeing this as well. Nothing we can do to help out here. <https://my.netgear.com/support/contact.aspx>

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FurryE38?

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pls DM me. We are willing to debug with you.

Please provide the brand name of the cat6 cable as well

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 **furrynutz** • 2y ago

FYI:

<https://community.netgear.com/t5/Cable-Modems-Routers/New-CAX80-Firmware-Version-2-1-5-2-Released/td-p/2271938/jump-to/first-unread-message>

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I'm sure this is a dumb question. What/Who is binhex and why should you use their version of the media apps? What is different?

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Might have to evacuate home in the next 24 hrs. How to save as much data as quickly as possible?

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Just bought a refurbished 12TB Ironwolf: 99% of cycle 2/2 of Preclear almost done! 🎉 98h later, so far so good!

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Shoutout to Ed AKA /u/spaceinvaderone from our troubleshooting sessions today. Docker failed to start.

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