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r/Focusrite • 1 yr. ago

Philminat0r



Scarlett 2i2 4th Gen Audio Randomly Drops. 3rd Gen Functions 100%

Since day one I got the new Scarlett, I lose my audio at least 1 to 2 times a day. A quick re-connect always works, or making a subtle change like turning on or off the loopback feature works as well. A split second before the sound cuts out, I hear a quick faint static sound. There's been like 5 or so updates since I purchased it, still same issue. I've completely uninstalled 3rd gen software / drivers, and done all the other basic stuff. My 3rd Gen I tried for a few days, and it has no issues. For me it's hard to tell if it's hardware or software related.



11



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imanomad • 1y ago

Glad to hear Focusrite has finally fixed their driver issues (not).



2



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Cunningcory • 1y ago

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become sluggish. They've had this issue for 5+ years.

I THINK I've been able to get it stable again by reverting to patch 1.84.0 (I think 1.96.0 would work as well). However the drop out issue you are talking about I BELIEVE I've had the entire time (I'm remember awkward Zoom meetings trying to figure out why I couldn't hear anyone). So...yeah...I don't think a rollback helps this issue, but I'll report back if it does.

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(+) 2 more replies



TheWhiteRose000 • 8mo ago

Turn off High Performance Precision Timer in Device Manager in the BIOS, it can be called "HPET".

Literally, the dumbest issue and the easiest fix.

It throttles the CPU if you have a high performance one, and tries to maintain a current speed for older PC's.

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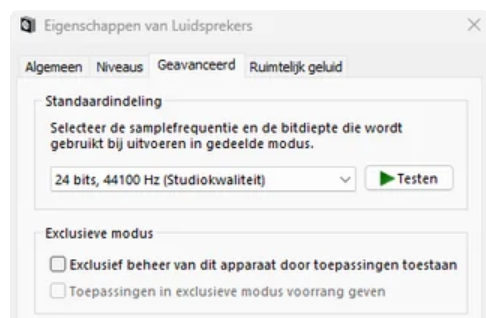
Aloe070 • 7mo ago

Win 11?

Go to audio settings - more sound settings - richt click Focusrite USB Audio - Prefrences (or something like this) - Advanced - Disable Exclusive Mode (both boxes off).

My audio interface crashed every 3 minutes and since i turned this off i had no problems so far. 2 hours passed till now.

I hope this helps. Sorry for my bad English :P



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actjack_thouphrophet • 1mo ago

Same

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[Log In](#) 1   Reply ...**Karls0** • 1y ago

A lot of people complain about 4gen software and drivers so it is likely not your device issue. Maybe this time Focusrite rushed a bit with the release of next gen.

 1   Reply ... 1 more reply**Tomyxond** • 1y ago

I just tried to replace it with my old solo gen2 and it started to do the same thing. Drivers are fcked or maybe Windows did something wrong when I tried to uninstall old ones.

 1   Reply ... 1 more reply**RazMiss** • 1y ago

having the same issue. a bit annoying since gen3 was priced extremely competitively but I went for gen4. Glad at least that it is a wide spread issue and not a problem with my setup, I was dreading the idea of doing a clean install or trying to uninstall potentially conflicting drivers, I will just wait for an update, hopefully soon. I agree the sudden drop is not a big deal as refreshing anything related to windows sound device will immediately reconnect.. nevertheless it's a bit annoying, the other day my audio dropped during a work meeting :-)

 1   Reply ... 1 more reply**unkn0wnca1l3r** • 1y ago

It's ironically comic that these units work so good on Linux, when the company have refused to support that platform. We never have to deal with all these issues or install any drivers. It just works like a charm on that OS. LoL.

I remember having same random issues on windows with my 2.gen. and having to reinstall drivers now and then, and reconnect interface etc.

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r/StudioOne • 21 days ago

studio one was the second most used DAW in japan in 2024.

137 upvotes · 34 comments



r/Focusrite • 1 yr. ago

Scarlett 2i2 3rd Gen shuts down periphery

2 upvotes · 5 comments



r/musicproduction • 5 days ago

Anyone recording real instruments?

114 upvotes · 321 comments



r/Focusrite • 1 yr. ago

Scarlett 2i2 3rd Gen cuts out or glitches

1 upvote · 1 comment



r/musicproduction • 28 days ago

I just found out my sister is a musical genius, what software can I get to support her?

313 upvotes · 233 comments



r/musicproduction • 19 days ago

2,432 Free Vital Presets

213 upvotes · 46 comments



r/steelseries • 1 yr. ago

DAC gen 2 - audio quality resets each reboot

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license. This is the DAW I started on, I've recorded most (if not all) my music in, and after...

180 upvotes · 29 comments



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Focusrite Scarlett 2i2 3rd Gen Stuttering Issues (WIN 11)

8 upvotes · 24 comments



r/mixingmastering • 16 days ago

Mix engineers Andrew Scheps and Fab Dupont talk about mixing on headphones



804 upvotes · 77 comments



r/musicproduction • 19 days ago

Realistically, what will happen if I release a song without clearing a sample?

133 upvotes · 207 comments



r/musicproduction • 22 days ago

Has trauma ever made you lose your desire to make music?

231 upvotes · 113 comments



r/audio • 1 yr. ago

EVO 4 randomly glitching on audio recording (and playback)

1 upvote · 7 comments



r/musicproduction • 13 days ago

Crazy unethical child experiment

250 upvotes · 169 comments



r/LGOLED • 1 yr. ago

LG CX - Firmware 4.50.52 - Turning On Issues

4 upvotes · 7 comments



r/musicproduction • 5 days ago

I've noticed a new trend in peoples' vocal setups compared to 15-20 years ago. Have things changed?

99 upvotes · 136 comments

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104 upvotes · 5 comments



r/Logic_Studio • 17 days ago

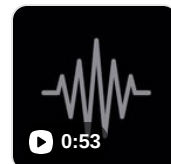
Logic Pro 11.1.2 is out - and it fixes the auto-input monitoring bug

105 upvotes · 45 comments



r/LogicPro • 24 days ago

Does this suck?



126 upvotes · 122 comments



r/rocksmith • 23 days ago

Found this on Facebook marketplace for \$10!



200 upvotes · 42 comments



r/Tidal • 23 days ago

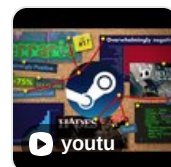
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