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UnhappyAd7832



PC lags and overheats while Synapse is running, here's how to solve

Tips

So I have been encountering this issue when my laptop's performance dropped whenever Synapse was running in the background due to high CPU usage and overheat. It was so bad that LoL framerate dropped to around 10fps. I couldn't just turn off Synapse either because Razer devices can't save RGB settings on the onboard memory and without Synapse constantly running, my mouse wouldn't work as intended. So after contacting Razer support team and having a conversation with them for a while, we managed to resolve the issue.

Here are some steps you could try:

- Update Synapse to the latest version (for now it's 3.8.831.90619)
- Run DISM and SFC

1. Open Command Prompt

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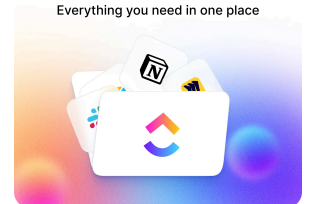
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DoobyWho_- • 1y ago

shiiii this might help my case bc my frames also drop to around 10 and stuff, its first a good 100 then 5 minutes later or so its down

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I also see you're unsure about which step helped it but that is in chronological order in terms of how u did it right?

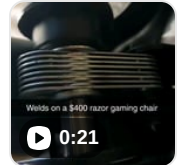
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Screen freezes and goes black usually after closing graphically insensitive processes

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Stream keeps disconnecting then reconnecting, makes it impossible to stream. Restarted obs and my pc and hasn't fixed yet.

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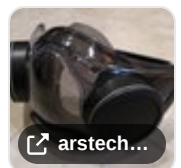
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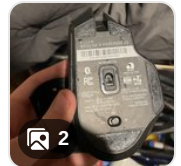
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A praise to razer: your mouse has accidentally been ran through the washer twice and is still in working condition.

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