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r/sonarr

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r/sonarr • 3 yr. ago
DevinBridgwater



Newly downloaded files having no write permissions

unsolved

I have been running Sonarr, Radarr, and SABnzbd for years on my Unraid server. In general it's been working great.

I am in the process of migrating these apps to my k3s/Rancher environment, a set of 1U servers running Proxmox running Ubuntu cloud-init VMs. The media files are hosted on my Unraid server, with the Media and Downloads directories being exposed on the network as NFS shares.

I've got Sonarr up and running but I'm seeing in the queue that there are a lot of errors stating "No files found that are eligible for import".

- When I check the downloaded file via SMB share, it plays fine with no issues.
- the newly downloaded files appear in the /completed folder, they have only r-x permissions, no write.
- In Media Management > Permissions, I put 'Set Permissions' to enabled, chmod to 777, and chown group to

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8

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permissions and paths. Many find [TRaSH's Docker/Hardlink Guide/Tutorial](#) easier to understand and is less conceptual.

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↑ 2 ↓ ...

 **AutoModerator** MOD  • 3y ago •

Hi [u/DevinBridgwater](#) - It appears you're using Docker and have a mount of [/downloads]. This is indicative of a docker setup that results in double space for all seeds and IO intensive copies / copy+deletes instead of hardlinks and atomic moves. Please review [TRaSH's Docker/Hardlink Guide/Tutorial](#) or [the Docker Guide](#) for how to correct this issue).

Moderator Note: this automoderator rule is under going testing. Please send a modmail with feedback for false positives or other issues. Revised 2022-01-18

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⊖ ↑ 2 ↓ ...



DevinBridgwater OP • 3y ago •

My NFS shares are coming from Unraid, and if I turn on the 'Enable Hardlinks' option, I get stale file handle errors that crash the VMs.

↑ 1 ↓ ...

⊕ 5 more replies

 **AutoModerator** MOD  • 3y ago •

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review this comment and you can likely have your problem solved without needing to wait for a human.

Most troubleshooting questions require debug or trace logs. In all instances where you are providing logs please ensure you followed [the Gathering Logs wiki article](#) to ensure your logs are what are needed for troubleshooting.

Logs should be provided via the methods prescribed in the wiki article. Note that `Info` logs are rarely helpful for troubleshooting.

Dozens of common questions & issues and their answers can be found on our [FAQ](#).

Please review our troubleshooting guides that lead you through how to troubleshoot and note various common problems.

- [Searches, Indexers, and Trackers - For if something cannot be found](#)
- [Downloading & Importing - For when download clients have issues or files cannot be imported](#)

If you're still stuck you'll have useful debug or trace logs and screenshots to share with the humans who will arrive soon. Those humans will likely ask you for the exact same thing this comment is asking..

Once your question/problem is solved, please comment anywhere in the thread saying 'solved' to change the flair to `solved`.

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↑ 2 ↓ ...



clintkev251 • 3y ago •

Well the set permissions option is for after sonarr moves the file. The permissions that are on the file to start are set by your download client, so you'll need to investigate on that side to either change the permissions or the user/group

⊖ ↑ 2 ↓ ...



DevinBridgwater **OP** • 3y ago •

That's good to know, I'll start looking there. Thanks so much.

↑ 1 ↓ ...



DevinBridgwater **OP** • 3y ago •

Alright so turns out there is an advanced setting to set the file permissions when completed. After setting that, it did come through with 777.

However now, it's not renaming and moving the file into the Media directory. It also seems like it's not properly scanning the media library to see what is already there. Do you want me to post new logs?

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iszoloscope • 3y ago •

I had the same issue with a Sab Docker image on Synology and I never figured it out. I tried tons of things, so really curious if you can figure it out. Or if somebody has the answer here, good luck!

0 upvotes · 0 downvotes · ...



Bakerboy448 • 3y ago •

See the docker guides the bot linked

Your ownership and permissions were poor and inconsistent

0 upvotes · 0 downvotes · ...

4 more replies



r/sonarr • 27 days ago

An improved, automatic "stalled" download remover!

131 upvotes · 21 comments



r/sonarr • 20 days ago

cleanuperr v1.3.0 - Removing stalled downloads and more

97 upvotes · 64 comments



r/sonarr • 14 days ago

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162 upvotes · 33 comments



r/selfhosted • 12 days ago

What can be a complete stack to replace Spotify ?

108 upvotes · 108 comments



r/sonarr • 3 yr. ago

Automated Import Failure - due to folder permissions set when downloaded via NZBGET

8 upvotes · 3 comments



r/Firebase • 3 yr. ago

Prevent users from accessing a URL directly

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X-Callback-URL: open or view all notes (root), please add to documentation

14 upvotes · 3 comments



r/selfhosted • 1 mo. ago

Replacement for Spotify?

104 upvotes · 65 comments



r/javahelp • 3 yr. ago

Need help!!! Can't get text from element on page generated by JS using selenium WebDriver

4 comments



r/unRAID • 3 days ago

After six months with the arrs, I finally increased my number of usenet connections in Sabnzbd...

116 upvotes · 99 comments



r/sysadmin • 3 yr. ago

Security Cadence: Use Default Apps to Help Prevent Accidental Launching of Malicious File Types

293 upvotes · 61 comments



r/unRAID • 7 days ago

What The Shuck! Server HDDs for Noobs

117 upvotes · 31 comments



r/websecurity • 3 yr. ago

CSP + iFrame sandbox + allow-downloads. Any way to whitelist the download URLs?

2 upvotes · 10 comments



r/unRAID • 25 days ago

Get rid of the external USB drive that seems to die all the time, easily

162 upvotes · 113 comments



r/selfhosted • 20 days ago

Spaceship.com banned my domain and closed my account

173 upvotes · 68 comments



r/unRAID • 9 days ago

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234 upvotes · 112 comments

 r/sonarr • 3 yr. ago

Moving files from Deluge from Sonarr Synology docker

6 upvotes · 6 comments

 r/SABnzbd • 3 yr. ago

Cannot Create Final Folder / Post Processing Failed

1 upvote · 2 comments

 r/selfhosted • 11 days ago

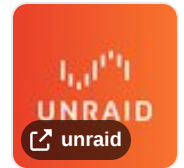
What is your selfhosted discover in 2024?

903 upvotes · 738 comments

 r/unRAID • 17 days ago

Unraid OS Version 7.0.0-rc.2 now available

171 upvotes · 82 comments



 r/Lidarr • 3 yr. ago

Lidarr won't add a root folder, scan it and recognize my artists nor their albums and songs.

3 upvotes · 10 comments

 r/selfhosted • 15 days ago

What are your selfhosted app/service that you can't live without?

454 upvotes · 404 comments

 r/selfhosted • 28 days ago

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112 upvotes · 148 comments

 r/selfhosted • 14 days ago

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119 upvotes · 102 comments



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